

Family Council Meeting

January 27, 2022



Family Council Meeting Agenda

January 27, 2022
3pm EST

- Call to Order
- Welcome and Introduction of Staff and invited guests
- Purpose of Family Council
- General Comments
- Questions
 - Please keep questions about family council. Any personal questions about loved ones will be answered privately.
 - If question is about a certain department, Geer will provide those answers as soon as possible if staff member not present.
- Adjournment

The Geer Facility Team

Kevin O'Connell -CEO/Administrator

Eugene Bloodgood - Dir of Facilities

Dan Rupinski - Asst. Admin

Nancy Marshall - Dir. Admissions

Cady Bloodgood - DNS

Michele Runge - ADNS

Jill Simmons - Dir. Recreation

Alyssa Pace - Dir. Social Service

Lisa Mongitore - Dir. Dietary



Tasha Erskine-Jackson, Regional Ombudsman
Northwestern Region

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What is a Family Council?



What is a Family Council?



- It is recommended that CT Long-Term Care Facilities make every effort to inform current resident and new admissions families of either an established Family Council at the facility or provide them with information regarding a Family Council.
- The benefits of participating in a Family Council can be numerous. Families get to know each other through shared experiences and support to each other. As families get to know the long-term care system it can be helpful to connect with others who are going through similar situations. We have heard from family members that being well informed can relieve anxiety and confusion.

What is a Family Council?



- Family members in a long-term care facility can join together to form a united consumer voice which can communicate concerns to facility administrators and work towards resolutions and improvements by forming an independent Family Council.
- While Federal Law specifically references "family" of residents, close friends of residents can and should be encouraged to play an active role in Family Councils as well.
- If no Family Council exists, join with other family members to form one. Begin by contacting your facility's Administrator.

What is a Family Council?



Family Council Rights:

- Families have the right to organize and participate in a Family Council.
- Meetings may be held virtually or at another location the facility should provide a Family Council with a private space to hold meetings on site alternatively you may hold meeting virtually or at an off-site location.
- The facility must notify family members of upcoming meetings in a timely fashion.
- Staff, Residents or special guests may attend meetings by invitation.
- The facility must provide a designated staff person, approved by the family council, responsible for providing assistance and responding to written requests that result from council meetings.
- When a Family Council exists, the facility must listen and act upon grievances and recommendations concerning proposed policy and operational decisions affecting resident care and life in the facility.
- The facility must be able to demonstrate their response and rationale for such response.

What is a Family Council?



**Questions about a local Family Councils or the CT State Family Council (CSFC)
Contact Co-Chairs of the CT Statewide Family Council**

Cynthia Hadden: cindy6@comcast.net or Amy Badini: abadini06870@gmail.com

<https://theconsumervoice.org/issues/family/family-council-center>

Comments or Questions?



- How are the meetings organized and run?
- Meeting Schedule and frequency?
- What is discussed?
- What can you expect from the facility staff?
- ??????????